

Trustwave Boosts Local Government Agency's Security With Microsoft

CASE STUDY

A local government in the Asia/Pacific region could not adequately see the risk inherent with its current incumbent security technology stack, and needed a solution, such as the one offered by a Microsoft license, to address its complex and widely interconnected systems. Properly protecting this local government was paramount as it is a highly visible organization and is responsible for a great deal of personal information.

The Solution

Trustwave's solution was to help move the client to a Microsoft-centric platform. This process would include a comprehensive security strategy tailored to the client's unique needs. The solution encompassed a variety of solutions.

Its journey with Trustwave started with Managed Detection and Response (MDR) with Microsoft Defender. Trustwave's expert team leveraged Microsoft Defender to proactively identify and respond to cyber threats, providing round-the-clock protection. The next step was to add a digital forensics and incident response (DFIR) capability. Trustwave's DFIR solution ensures rapid and effective response to security incidents, minimizing damage and business disruption.

Trustwave assigned seasoned Information Security Advisors to provide strategic guidance to the client, helping it refine its security posture and make informed decisions. This final Trustwave touch helped the client optimize and gain the maximum value from its Microsoft investment, enhancing its security outcomes.





The Results

By implementing Trustwave's integrated solution and leveraging Microsoft's robust security platform, the client achieved significant improvements in their cyber resilience.

Microsoft Defender, managed by Trustwave, gave the client enhanced threat visibility, and provided granular insights into the organization's security posture, enabling proactive threat detection and prevention. Trustwave's DFIR expertise ensured rapid and effective containment of any potential security incidents, minimizing damage and business disruption.

Just as important as improving the client's technical ability to protect itself, Trustwave's embedded engineers fostered a security culture within the client's SecOps team, empowering them to respond effectively to threats. Lastly, Trustwave's licensing guidance helped the client maximize the value of their Microsoft investment, driving better security outcomes.

The client reported that these changes have equipped it to protect sensitive client information and mitigate cyber risks. Key benefits include:

- **Increased Confidence:** The organization has gained confidence in detecting, responding to, and recovering from cyberattacks.
- **Enhanced Efficiency:** Trustwave's managed services have freed up internal resources to focus on strategic initiatives.
- **Stronger Security Foundation:** By adopting a Microsoft-centric security strategy, the client has built a solid foundation for future growth and innovation.
- **Improved Compliance:** The enhanced security posture helps the client meet industry regulations and standards.

The changes made during this particular evolution are the start of a cycle of improvement that will continue with the adoption of Microsoft Sentinel as the next step in its growth. This adoption will further strengthen the organization's threat detection and response capabilities. Through continued partnership with Trustwave, this client is well-positioned to address emerging cyber challenges and protect its critical assets.